

## OUR VISION

To be the Premier Educator for Service Excellence

## OUR MISSION

To inspire Passion for Service and Contribution to Society through Excellence in Continuous Education

## OUR VALUES

Responsibility, Integrity, Passion and Excellence (RIPE)

## OUR CULTURE

An Open and Conducive Learning Environment, With Mutual Respect and Professionalism to Build A High Performance Organization



**CSM ACADEMY**  
INTERNATIONAL

## HOW TO APPLY (FOR LOCAL AND INTERNATIONAL STUDENTS)

01

### FILL UP THE FOLLOWING ONLINE FORMS

- Application Form - CSM Academy International Pte Ltd
- ICA Form 16 and Form V36 - applicable only for International Students (complete in English and duly signed by applicant)

02

### ATTACH THE FOLLOWING DOCUMENTS

- A copy of passport-size photograph with white background
- A copy of NRIC (for Singaporeans and PR)
- A copy of passport - applicable only for International Students (must have at least 1 year validity)
- A copy of birth certificate - applicable only for International Students

### BRING THE ORIGINAL DOCUMENTS FOR THE FOLLOWING ITEMS

- Notarised/Certified true copies of all your educational transcripts and completion certificates
- All documents need to be translated in English and submitted along with the original documents
- Proof of English Proficiency; either IELTS/TOEFL score sheet or equivalent qualification (if applicable)
- Resume or Letter from employer certifying period of employment (if applicable)
- Bank balance to show a minimum of \$30,000 for students from visa-required countries (China, India etc) / Evidence of study loan, sufficient enough to cover the course fees - applicable only for International Students
- Application fee (non-transferrable and non-refundable)

03

### OFFER BY THE SCHOOL

Upon receipt of your completed application, you will be notified of the outcome of your application within 2 weeks. Successful applicants will receive electronic version of Letter of Offer and terms and conditions page if any

04

### APPLICATION OF STUDENT PASS - ONLY APPLICABLE FOR INTERNATIONAL STUDENTS (SKIP THIS STEP FOR LOCAL STUDENTS)

Upon approval of your application, CSM Academy will proceed to submit your Student's Pass application via SOLAR+ to Singapore Immigration and Checkpoints Authority (ICA). You will be notified of the outcome within 6 weeks.

05

### PAYMENT OF PROGRAMME FEES

For Local Students -You will be required to bring the original certificates for verification, sign the student contract and make course payments.

For International Students -Once your Student Pass application is approved-in-principle by ICA, you will be required to bring the original certificates for verification and to sign the student contract, followed by course fee payment. Do contact our Student & Industry Outreach Executive if you require student services on arrival such as airport pick-up, accommodation, medical check-up and more.

### PAYMENT MODE

Via Paynow, iBanking, Nets & Cheque



WSQ CERTIFICATE IN  
**HEALTH CARE**

Up to 70% funding

**BEHIND  
EVERY DISABILITY**

IS THE ABILITY TO ENHANCE THEIR INDEPENDENCE



Cert No. : EDU-2-2105  
Validity: 31-08-2021 to 30-08-2025  
ERF Registration No. 200505735M  
ERF Validity: 20-05-2022 to 19-05-2026

Awarded by:



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Updated on 28 June 2022

[www.csmacademy.edu.sg](http://www.csmacademy.edu.sg)

## WSQ CERTIFICATE IN HEALTHCARE



### INTRODUCTION

Employment in healthcare occupations is projected to grow much faster than the average for all occupations. The Healthcare industry is projected to add more jobs than any of the other industries. This projected growth is mainly due to an aging population, leading to greater demand for healthcare services.

Singapore's healthcare sector is supported by a workforce of more than 100,000 people across both public and private sectors. About 63% of long-term job openings in healthcare are support roles such as healthcare assistants, therapy assistants and patient service associates. (summarised from ST, 10 Dec 2020)

As such, one can see that you will never be retrenched in the healthcare industry and in fact, there are abundant career growth opportunities in healthcare. This WSQ Certificate in Healthcare will be your start to a stable and fulfilling career in the healthcare industry in the intermediate and long term care sector, in hospitals, in home care, etc. If you have already started working in healthcare, this course will enhance your knowledge and skill to progress further.

This WSQ Certificate in Healthcare comprises 5 modules which can be completed in 2 months of full-time studies or 5 months of part-time studies. As the need for Therapy Assistants/Healthcare Assistants are so high, we could in fact arrange for your job interviews before or immediately upon your course commencement for you to be offered a job before your course completion.

### ABOUT CSM ACADEMY

CSM Academy was established since 2005 as a Private Education Institute to deliver Service Management programmes with a major focus on healthcare services education. It delivers multi-level courses ranging from Certification and Diplomas to Bachelor's and Master's Degrees. Other than healthcare, CSM Academy also provides educational courses across a wide range of other disciplines including biomedical research, digital media, and hospitality & tourism.

CSM Academy emphasises skills competency, applied workplace knowledge and service excellence, developing several of their own intellectual property programmes in Aged Care, Healthcare and Biomedical Science, all designed to help students make a positive impact in the lives of someone else.

CSM Academy is equipped with an elder care home to facilitate holistic curriculum for our healthcare students.

CSM believes Life Skills is essential to meet the challenges of everyday life. To cope with the increasing pace and change of modern life, we offer healthcare courses which provides the necessary skills education not just workplace but home life.

### COURSE DURATION\*

**Full time:** 2 months

**Part time:** 5 months

### DELIVERY MODE\*

Face-to-face, in classroom mode, practicals.

\*Certain information is subject to change.

### COURSE COMMENCEMENT\*

**Full time:** Every 5 weeks

**Part time:** Monthly

Note:

- A minimum number of 15 students for the commencement of the class.
- Students will be informed 2 weeks before the commencement of the class.

### ASSESSMENT METHODOLOGY\*

Practical Assessment and/or Summative Assessments

Note:

- In case students fail the main examination of a particular module, they are allowed to sit for 'One' supplement assessment with payment of the appropriate fee\*. Students are to re-take the module, shall they fail the supplementary assessment. Modules are independent of each other.

\*Refer to Miscellaneous Fees

### GRADUATION REQUIREMENTS\*

All students MUST be Competent for all 5 modules in order to get WSQ Certificate in Healthcare

**Local students:** Must achieve at least 75% of attendance for each module.

**Student Pass holder:** Must achieve at least 90% of attendance for each month.

Note:

- 5 Statements of Attainment (SOA) for each competency unit will be awarded by Singapore Workforce Skills Qualification (WSG) system.

### COURSE DEVELOPER & AWARDED BODY

CSM Academy International, Singapore

### CAREER OPPORTUNITY

Upon completion of this course, you can work as therapy aides in various healthcare settings, for example, physiotherapists, occupational therapist clinics in private settings and government hospitals; rehab centres in nursing homes and physically disabled homes.

### COURSE MODULES & SYNOPSIS

#### INTERVENTION IMPLEMENTATION IN THERAPY SUPPORT

Intervention Implementation in Therapy Support In this module, you will learn to apply effective communication techniques to develop rapport with the client, observe client reactions for moderation while providing assistance to the therapists during interventions and how to provide aid with assistive technologies during interventions.

#### CLIENT ASSESSMENT IN THERAPY SUPPORT

At the end of this module, you will learn to prepare materials and equipment for assessments or therapy/treatment session for clients, assist in the therapy/treatment session under the direction of a physiotherapist as well as perform and complete administrative duties.

#### INVENTORY CONTROL AND EQUIPMENT MAINTENANCE IN REHABILITATION CARE

At the end of this module, you will know how to clean and store therapy equipments, materials and appliances, how to maintain the usability of therapy equipments, materials and appliances and how to manage inventory control of materials.

#### INFECTION CONTROL

At the end of this module, you will be able to monitor and maintain safety of the environment, prepare equipment, personal protective equipment and resources. You will learn how to practice appropriate personal hygiene procedures, anticipate and respond to client needs according to client's background.

#### FIRST AID

At the end of this module, you will be able to follow emergency action principles, demonstrate first-aid for airway emergencies, first-aid for breathing emergencies, CPE skills, first-aid for heart conditions and stroke, techniques for controlling bleeding, first-aid for bone, muscle or joint injuries, first-aid for soft tissue injuries, first-aid for medical conditions, first-aid for head and spine injuries and first-aid for poisoning.

### WHO WILL BENEFIT FROM THIS COURSE

- If you are thinking of a career change to the healthcare industry
- If you want to do freelance home care work to have a flexible work schedule
- If you have elderly at home for whom you want to assist in their daily care
- If you want to do some meaningful volunteer work
- If you want to pick up a useful skill to future proof your career / job security.

This course will provide you with the relevant skills to become a Therapy Assistant / Healthcare Assistant, a position that is in high demand in the evergreen healthcare industry.

It is also excellent for your personal growth and knowledge as the skills acquired can be utilised at home for family, for friends and for the community at large.

### ENTRY REQUIREMENT

**Academic Requirements:**

Obtained at least a C6 at Secondary II Levels in any three subjects (including English) or equivalent

Students who do not meet the entry requirements but with relevant working experience will be considered on a case to case basis.

### FEES

**Application Fee (Non-Refundable and nontransferrable)**

**For local students: S\$50.00** (before GST)\*  
(\*Refer to Singaporean/PRs/Employment Pass/Dependant Pass holders)

**For international students: S\$600.00** (before GST)

**Course Fee:**

**For local students: S\$2,610.00** (before GST)

**For international students: S\$3,125.00** (before GST)

**Insurance Fees:**

Fee Protection Scheme\*\*\* :  
Subject to prevailing market rate  
Medical Insurance Fee\*\*\*:  
Subject to prevailing market rate

\*\*\*The Fee Protection Scheme (FPS) serves to protect students' paid fees.

\*\*\*It is compulsory for all local and international students to purchase medical insurance which is valid throughout their course of studies with the CSM Academy International. Local students (Singaporeans, PRs & Non-student's Pass holders) may opt-out for this scheme if they can provide the proof of adequate medical insurance coverage in Singapore.

**Miscellaneous Fees:**

Please ask for a copy from our Programme Executives.